

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH  
SERVICE AREA 7  
QUALITY IMPROVEMENT COMMITTEE (QIC) Minutes**

<b>Type of Meeting:</b>	<b>SA 7 QIC</b>	<b>Date:</b>	<b>August 18, 2015</b>
<b>Place:</b>	<b>Gus Velasco Neighborhood Center</b> 9255 S. Pioneer Blvd. Santa Fe Springs, California 90670	<b>Start Time:</b>	<b>2:00 PM</b>
<b>Chairpersons:</b>	<b>Antonio Banuelos</b> <b>Caesar Moreno</b>	<b>End Time:</b>	<b>4:00 PM</b>
<b>Members Present:</b>	Karalee Bechtol, Mike Ford, Gwen Lo, Jennifer Garcia, Nahara Martinez, Lisa Leon, George Alves, Misty Aronoff, Melanie Cain, Michael Olsen, Marishia Phillips, Jennifer Phan, Joseph Chavez, Robin Washington, Stephanie Platt, Dina Delgado, Cara Jensen, Jennifer Christy, Regina Esparza, Laura Solis, Sandy Aldrete, Tonia Jones, Caesar Moreno, Antonio Banuelos, Hsiang-Ling Hsu, Elizabeth Powers, Francisca Ramos, Sara Ly, Alexander Ballon, Dawn Ledesma		
<b>Agenda Item &amp; Presenter</b>	<b>Discussion and Findings</b>	<b>Decisions, Recommendations, Actions, &amp; Scheduled Tasks</b>	<b>Person Responsible</b>
<b>Welcome &amp; Introductions</b>	Meeting was called to order at 2:00pm		Caesar Moreno
<b>Review &amp; Approval of Minutes</b>	Minutes from July meeting reviewed	Approved by Robin and second by Michael	Caesar Moreno

<b>Presentation</b>	Homeless Outreach: SB82 Grant - Mobile triage team and outreach. Target population of the homeless, veterans, adults over 60 and families at risk. Services include: triage, assessment, linking services and working with churches, community centers, schools, shelters. Contact information for George Alves– 213-276-5358	<b>Handout - Flyer</b>	George Alves
<b>Quality Improvement Updates</b>	<p>County adopting Columbia Suicide rating scale, every client to be screened at intake. PDF version available – mini tool kit for suicide prevention</p> <p>Long Beach Mental Health Care Clinic presented enhancing programs to have timely access to care and less hospitalizations</p> <p>Patient Rights to come to the clinics and assist consumers with filing a grievance if needed</p> <p>Test Calls – SA7 Test Calls completed</p> <p>Change of Provider form can be downloaded from the Policy 200.05. Continue with process of faxing or secure email – Jamie Walker contact at Patient Rights – 213-738-6192</p>		Caesar Moreno & Antonio Banuelos

